

Introducing THE NPL PAYMENT UPDATE PORTAL

The new method for updating payment methods on your account. **We can no longer accept payment information over the phone or by email.**

1

Visit paymentchange.newprovidencelife.com and log in with your Customer ID and Certificate Number.

To find these numbers, look at your Certificate of Coverage or Renewal Notice. *For new policies, please contact your agent or NPL Customer Service to receive your login information.*

2

Select your method of payment. *Note: some payment methods may be unavailable in certain countries.*

3

If paying by credit card and you would like to add multiple cards (for splitting premium payments), simply click the button to "Add New Card."

The payment method will be updated in our system and billed on the next billing cycle.



NEW PROVIDENCE
LIFE INSURANCE COMPANY LIMITED

The screenshot shows the NPL logo at the top center. Below it, the text reads "NEW PROVIDENCE LIFE INSURANCE COMPANY LIMITED." To the right, there is a phone number "800-995-5335" and language options for "English" and "Español". A message states: "Please use this website to update the payment method on your account. We can no longer accept payment information over the phone or by email." The main heading is "Payment Update Portal". There are two input fields: "Customer ID" and "Certificate Number". Below these is a purple "Sign In" button with a right-pointing arrow. At the bottom, a small note says: "If you can not find your Customer ID or Certificate number, please contact us at renewals@morganwhiteintl.com and/or 305-442-0899".

The document is titled "NOTICE OF RENEWAL PREMIUMS DUE". It includes a "Customer ID: 1234560d4" highlighted in yellow. Below, it says "Make Checks payable to: MWAI-PREMIUM TRUST". The policy details are as follows:

| LIFE | Certificate No: 1a234567b | Rate: Q | | | |
|-----------|--------------------------------|--|------------|---------|------------------------|
| Plan: | TERM LIFE 10 YEAR TO AGE 85 | | | | |
| Due Date: | 07/15/2022 | Coverage From: 07/15/2022 To: 07/15/2023 Paid To: 10/15/2022 | | | |
| Name | Date of Birth (Month, Day, Yr) | Age | Relation | Student | Renewal Annual Premium |
| | 11/27/1954 | 67 | POLICYHOLD | N | US\$ \$1,836.00 |

The "Policy Information" section has three buttons: "View Policy Information", "View Renewal Information", and "View Payment Information". The "Method of Payment" section has three options: "Credit Card" (with a card icon), "Wire Transfer (WIP)" (with a bank icon), and "EFT/ACH" (with a building icon).

The form is titled "Credit Card Authorization Form". It has input fields for "Cardholder Name", "Card Number", "Expiration Date" (with a calendar icon and "MM/yyyy" format), and "Card Type" (with a dropdown menu showing "MasterCard"). At the bottom, there is a purple button with a plus sign and the text "Add New Card".